

Workforce Center of Will County

2400 GLENWOOD AVE. SUITE 100, JOLIET, IL 60435

815.727.4444



www.will.works

Business Services Webinar

Presenters:

- Workforce Services Division of Will County
- Joliet Junior College Workforce Development
- Workforce Investment Board of Will County
- Employment & Employer Services
- Illinois Department of Employment Security
- Department of Human Services-Division of Rehabilitation Services

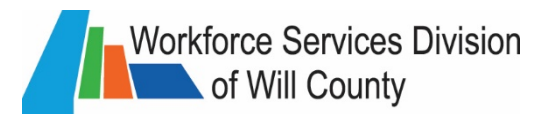
Workforce Services Division of Will County

Contact: Scott Kettman
Business Services/Special Projects Supervisor
skettman@willcountyillinois.com
815-723-3880

Services Offered: Job Board & Résumé Gallery, and Recruiting
Events/Job Fairs.

Contact Scott today to learn more about how he can help your business
with your hiring needs.

www.jobs4people.org



Joliet Junior College

Contact: Patrick Hall
Employer Relations Coordinator
phall@jjc.edu
815-280-1524

Services Offered: Assessments/Testing, Grant-funded Paid Internships, Customized Training, and On-site Training (ESL/GED/Basic Skills).

Contact Patrick today to learn how he can provide you with paid interns (an additional recruitment/training outlet), Customized Training Programs to enhance your workforce, and Assessment/Testing to evaluate your staff and determine what actions, if any, need to be taken.

<https://www.jjc.edu/community/workforce-development>



Workforce Investment Board of Will County

Contact: Mary Gajcak
Business Liaison
mgajcak@willcountyillinois.com
815-727-5679

Services Offered: Labor market information and data (current employment, employment projections, wages, unemployment numbers, plus more).

Contact Mary today for your research and development needs.

<http://www.willcountyworkforceboard.com/>



Employment & Employer Services

Contact: Cleopatra Cook
Business Services Representative
cleopatra.cook@eesforjobs.com
815-723-3981

Services Offered: On-The-Job Training (OJT).

Contact Cleopatra today to learn more about the OJT Program which reimburses businesses for hiring and training- a great way to recruit and help sustain your business!

<http://www.jobs4people.org/businesses/training-grants/>



Illinois Department of Employment Security (IDES)

Contact: Eva Kukulka

Employment Service Representative

ewa.kukulka@illinois.gov

815-723-3890

Services Offered: Recruitment assistance, Job Board & Résumé Database, Recruitment Events/Job Fairs, Labor Market Information, Work Opportunity Tax Credits, and Fidelity Bonding.

Contact Eva today to learn how IDES can help your business with recruitment and retention of your workforce.

<http://www.will.works/resources/illinois-department-of-employment-security/>



Department of Human Services- Division of Rehabilitation Services

Contact: Biswa Phuyal
Executive I- Business Services Consultant
biswa.d.phuyal@Illinois.gov
312-814-1350

Services Offered: Vocational Rehabilitation Services, Employment Support, Recruitment/Retention Assistance, WOTC, and Disability Awareness.

Contact Biswa today to learn how the Division of Rehabilitation Services can provide solutions to meet the workforce needs of your business.

www.drs.Illinois.gov/success



Division of Rehabilitation Services

Workforce Development

Presented by:
Biswa Phuyal
Business Services Consultant



State of Illinois

Who we are

DHS' Division of Rehabilitation Services (DRS)

- is the State's leading agency serving individuals with disabilities.
- DRS works in partnership with people with disabilities and their families to assist them in making informed choices to achieve full community participation through employment, education and independent living opportunities.
- Two Programs -
Vocational Rehabilitation (VR) and Home Service (HSP)



Who we are

- Vocational Rehabilitation
 - Federally mandated program in each state (cannot transfer a case between states)
 - 80% Federal funding, 20% state funding
 - Mission: To assist individuals with disabilities in obtaining and maintain competitive integrated employment



What we value

- Inclusion
- Diversity
- Equal Opportunity
- Accessibility
- Responsiveness



What we do

- Provide employment services and counseling to people with disabilities (customers).
- Provide or arrange for services to enable an individual to go to work.
- Assist our customers achieve their education goals at a university or community college.
- Provide **training** and **technical assistance** to employers regarding disability employment issues.



Presumption of DRS Job Seekers

MYTH

Only a person who uses a wheelchair, or persons with significant intellectual disabilities.



Reality of DRS Job Seekers

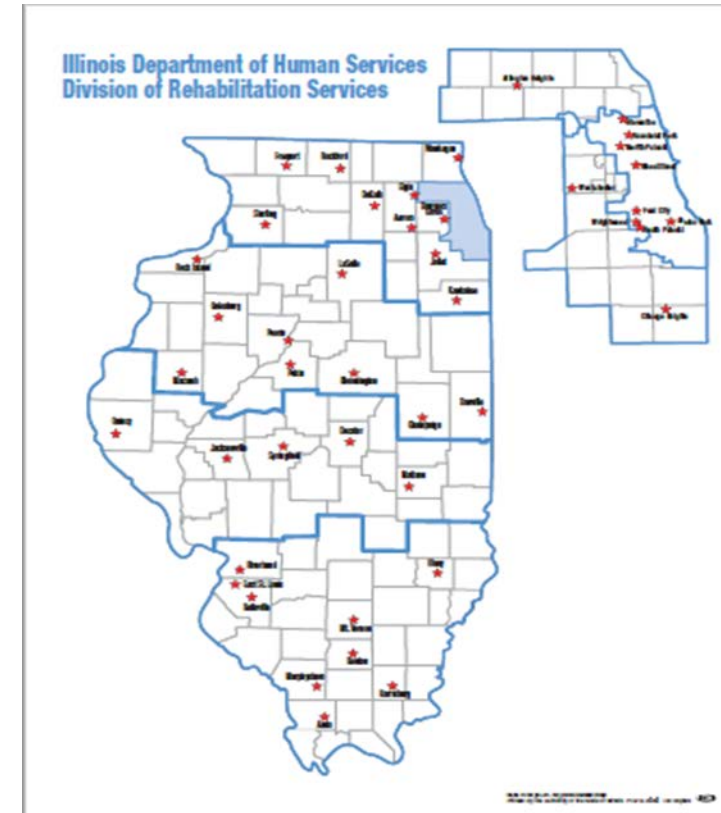
FACT

- Arthritis
- Burn Injury
- Cancer
- Diabetes
- Specific Learning Disabilities
- Amputation
- Low Vision
- Deafness or hard of hearing
- Heart Disease
- Respiratory or Pulmonary Dysfunction
- Among others.....



Our Locations

- Forty-Six (46) offices located throughout Illinois divided into five (5) Regions
- We cover all 102 counties in Illinois
- Joliet Field Office



Who do we serve

- Job Seeker with a disability who faces barrier to employment.
- Educators
- Community Organizations
- Employers/Businesses



Job Seeker with a Disability

- Referral
 - Can be made by customer, family member, advocate, guardian etc.
 - Initial interview made after 30 days
- Application
 - Meet with VR counselor for initial interview
 - Documentation from medical provider required indicating disability.
- Individual Plan for Employment (IPE)



Why are we here?

- According to the US Bureau of Labor Statistics in 2019 the unemployment rate*:
 - People without a disability is **3.7%**
 - People with a disability is **8.5%**
- There are benefits to hiring people with disabilities.



Workforce Development Unit

- Revisiting our mission and objective:
 - DRS provides solutions for the workforce needs of business customers while preparing talented, qualified job seekers with disabilities for their chosen careers.
 - Assist the business community to is discovering the talents of people with disabilities.
 - Focusing on the ABILITY and NOT disability.

Businesses → ←Workforce Development→ ←Field Offices



Workforce Development Unit

- Facilitate the establishment and maintenance of working relationships with the business community to continually generate solutions for area business needs
- Work with businesses to expand competitive employment opportunities for persons with disabilities
- Consult and provide support to field staff regarding labor markets, industry sector needs, business expectations and employment opportunities

Businesses → ← Workforce Development → ← Field Offices



How are we doing it?

- Expanding business networks by:
 - 1) Frequently collaborating with workforce development partners
 - 2) Participating in business networking events.
 - 3) Contacting specific businesses to share information about VR services and programs.
 - 4) Hosting or participating in business job fairs or hiring events.
 - 5) Maintaining contact with businesses and being available for ongoing technical assistance and questions.



Services

- **Employment**
 - Recruitment, Retention and Employment Advisory Services
- **Accommodations**
 - Worksite assessments and accommodations
- **Staff Training and Compliance**
 - Disability Awareness, ADA/Employment Laws and EEO
- **Financial**
 - WOTC and OJT
- **And many more.....**



RESOURCES

- DRS

www.drs.illinois.gov/success

- Accommodations

<https://askjan.org/empl/index.htm>

- Hire individuals with ABILITIES

<https://tapability.org>



CONTACT

Biswa D. Phuyal

biswa.d.phuyal@Illinois.gov

312-914-0541



IDHS



QUESTIONS



IDHS

**Thank you for attending this Business Services Webinar sponsored by
the Workforce Center of Will County.**

If you have further questions about the Webinar you may reach out to the
WCWC Business Services Team Leads:

Scott Kettman	skettman@willcountyillinois.com	815-723-3880
Eva Kukulka	Ewa.Kukulka@Illinois.gov	815-723-3890



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